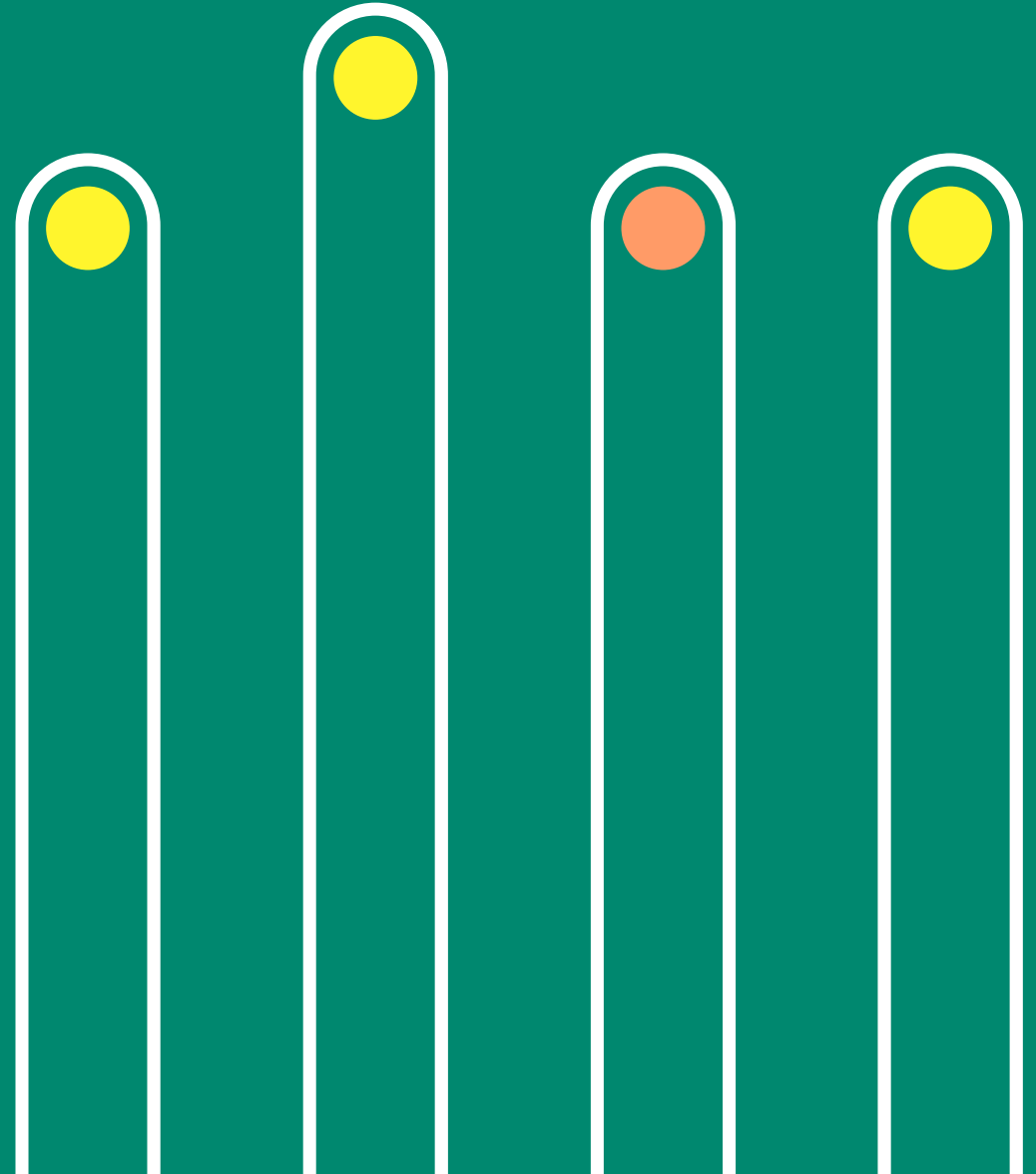




Regulatory support website instructions

**Change control notifications and
regulatory support documentation**

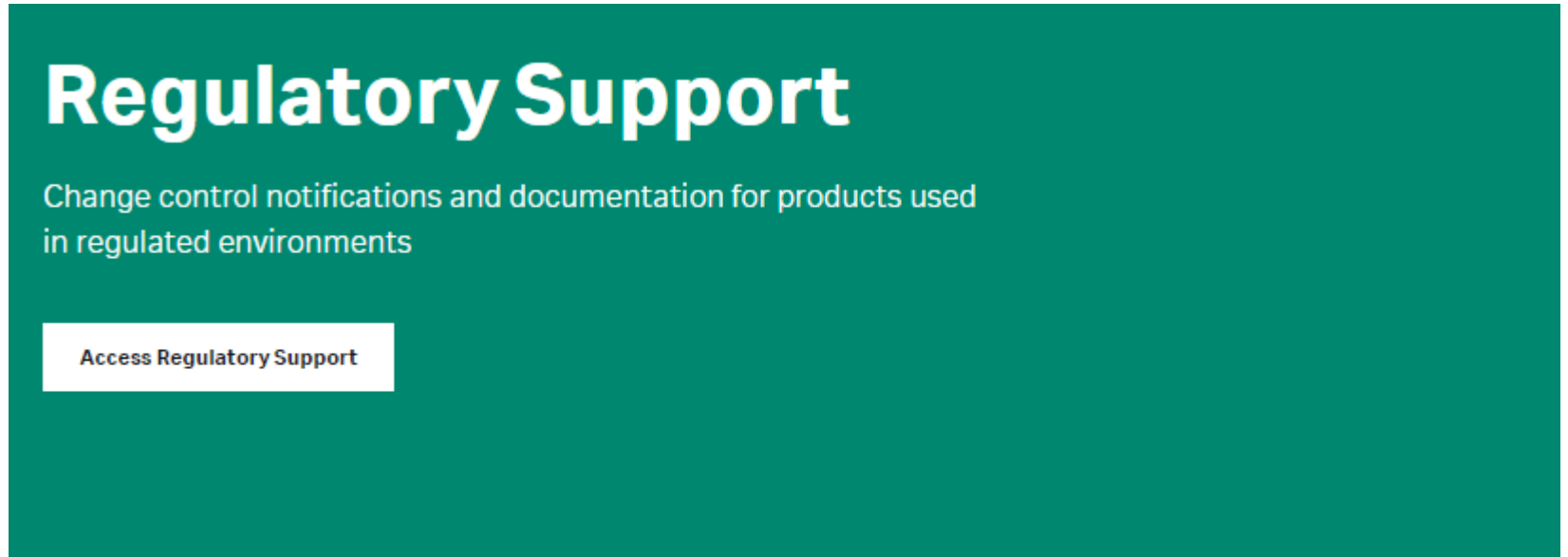
[cytiva.com/rsf](https://www.cytiva.com/rsf)
January 28, 2022



Log in to the website

Go to cytiva.com/rsf.

Click **Access Regulatory Support**.

A screenshot of the 'Regulatory Support' website header. The background is a solid teal color. At the top, the words 'Regulatory Support' are written in a large, bold, white sans-serif font. Below this, in a smaller white font, is the text 'Change control notifications and documentation for products used in regulated environments'. Centered below this text is a white rectangular button with the text 'Access Regulatory Support' in a teal font.

Regulatory Support

Change control notifications and documentation for products used in regulated environments

[Access Regulatory Support](#)

Download without subscription

[Statements](#)

[ISO certificates](#)

[Declaration of conformity and EC certificate \(Eysins site\)](#)

Resources

[Regulatory Support documentation](#)

[Extractables information](#)

[Change control notifications](#)

[Quality management](#)

Support portal help

[How-to videos](#)

[Instructions for use](#)

[Learn what's new](#)

[FAQs](#)

Log in to the website

If you already have an account, log in with your e-mail address and password.

If you do not have an account, click **Register Now** and follow the instructions to create one.

Please remember to register with your company e-mail address.


Consider using a shared inbox when subscribing to change control notifications (CCNs) to minimize communication gaps that can arise from personnel changes.



Log In

Username

Password

Show 

Log In

[Forgot Password?](#)

Not registered with us yet?

Register Now

Start your subscription

After logging in, you will be redirected to **Search & Subscribe** on the regulatory support website.

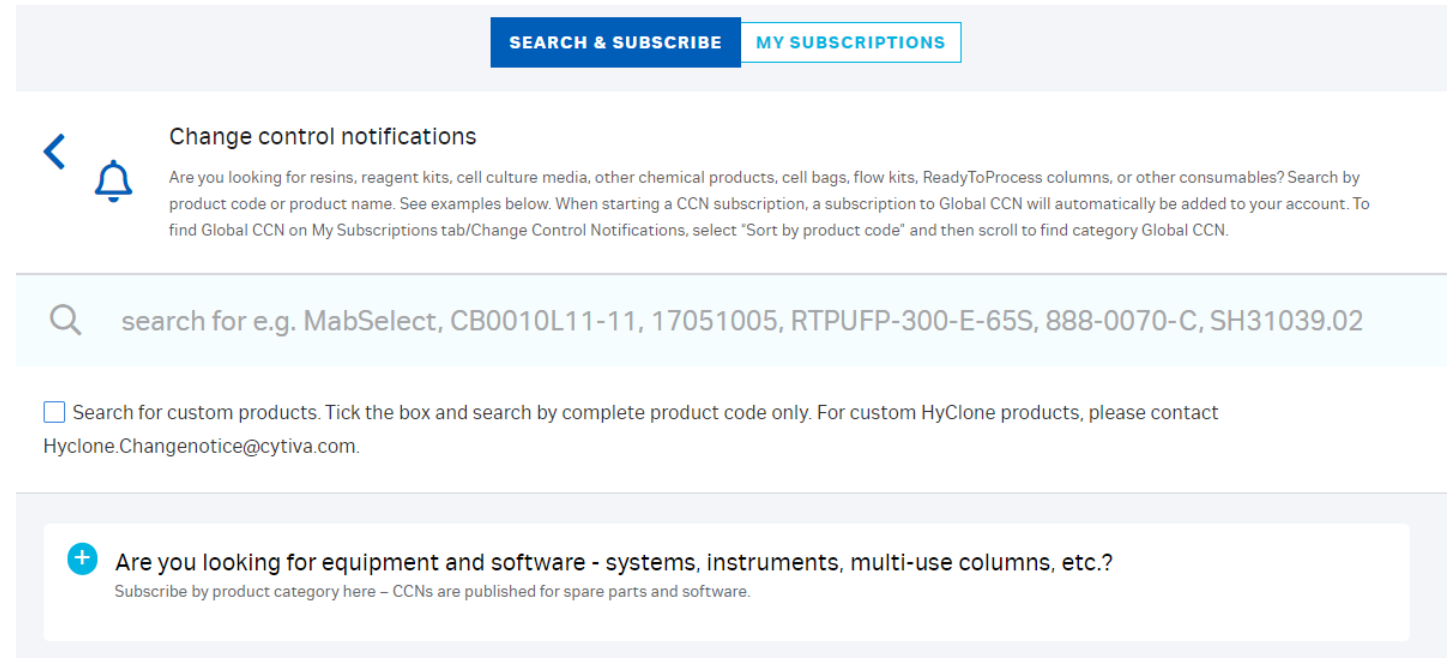
Click the boxes to select which document types you want to subscribe to.

The screenshot displays the 'Regulatory support' section of a website. At the top, a dark blue header contains the title 'Regulatory support' and a subtitle: 'Streamline your life sciences journey with access to Change Control Notifications and regulatory support documentation.' Below the header, there are two navigation buttons: 'SEARCH & SUBSCRIBE' (highlighted with an orange border) and 'MY SUBSCRIPTIONS'. The main content area features five subscription options, each with an icon, a title, and a brief description:

- Change control notifications**: Represented by a bell icon. Description: 'Change control notifications (CCNs) for products used in regulated environments.'
- Regulatory support files**: Represented by a document icon. Description: 'Essential to process development, validation, and preparation of standard operating procedures.'
- Validation guides**: Represented by a document icon. Description: 'Essential to process development, validation, and more. Available for single-use products.'
- Validation support files**: Represented by a document icon. Description: 'Important information for manufacturing processes using our softwares.'
- Extractables information**: Represented by a document icon. Description: 'You can subscribe to extractables information for certain BioProcess products.'

Subscribe to CCNs

Follow the instructions online to search for a product.



The screenshot shows a navigation bar with two buttons: "SEARCH & SUBSCRIBE" (highlighted in blue) and "MY SUBSCRIPTIONS". Below the navigation bar is a section titled "Change control notifications" with a back arrow and a bell icon. The text in this section reads: "Are you looking for resins, reagent kits, cell culture media, other chemical products, cell bags, flow kits, ReadyToProcess columns, or other consumables? Search by product code or product name. See examples below. When starting a CCN subscription, a subscription to Global CCN will automatically be added to your account. To find Global CCN on My Subscriptions tab/Change Control Notifications, select "Sort by product code" and then scroll to find category Global CCN." Below this is a search bar with a magnifying glass icon and the placeholder text "search for e.g. MabSelect, CB0010L11-11, 17051005, RTPUFP-300-E-65S, 888-0070-C, SH31039.02". Under the search bar is a checkbox with the text: "Search for custom products. Tick the box and search by complete product code only. For custom HyClone products, please contact Hyclone.Changenotice@cytiva.com." At the bottom of the screenshot is a section with a plus icon and the text: "Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?" followed by "Subscribe by product category here – CCNs are published for spare parts and software."

SEARCH & SUBSCRIBE MY SUBSCRIPTIONS

< **Change control notifications**

Are you looking for resins, reagent kits, cell culture media, other chemical products, cell bags, flow kits, ReadyToProcess columns, or other consumables? Search by product code or product name. See examples below. When starting a CCN subscription, a subscription to Global CCN will automatically be added to your account. To find Global CCN on My Subscriptions tab/Change Control Notifications, select "Sort by product code" and then scroll to find category Global CCN.

search for e.g. MabSelect, CB0010L11-11, 17051005, RTPUFP-300-E-65S, 888-0070-C, SH31039.02

Search for custom products. Tick the box and search by complete product code only. For custom HyClone products, please contact Hyclone.Changenotice@cytiva.com.

+ Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?
Subscribe by product category here – CCNs are published for spare parts and software.

Subscribe to CCNs

Search for a product code (e.g., 888-0070-C) to generate a list of search results.

Click **Subscribe** to subscribe to a product in the search results.

The screenshot displays the Cytiva website interface for searching and subscribing to Change Control Notifications (CCNs). At the top, there are two buttons: "SEARCH & SUBSCRIBE" (highlighted in blue) and "MY SUBSCRIPTIONS". Below this is a section titled "Change control notifications" with a bell icon. The text explains that users can search for various products like resins, reagent kits, and cell culture media by product code or name. It also notes that a Global CCN subscription is added automatically. A search bar contains the text "888-0070-C". Below the search bar, there is a checkbox for "Search for custom products" with a note to contact Hyclone.Changenotice@cytiva.com for custom products. A plus icon in a blue circle is followed by the text "Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?" and a note that CCNs are published for spare parts and software. At the bottom, it says "Showing results 1 - 3 of 3". A table shows one result: "888-0070-C XDR-500 Pro Bag" with a green "Subscribe" button to its right.

SEARCH & SUBSCRIBE MY SUBSCRIPTIONS

< **Change control notifications**

Are you looking for resins, reagent kits, cell culture media, other chemical products, cell bags, flow kits, ReadyToProcess columns, or other consumables? Search by product code or product name. See examples below. When starting a CCN subscription, a subscription to Global CCN will automatically be added to your account. To find Global CCN on My Subscriptions tab/Change Control Notifications, select "Sort by product code" and then scroll to find category Global CCN.

888-0070-C

Search for custom products. Tick the box and search by complete product code only. For custom HyClone products, please contact Hyclone.Changenotice@cytiva.com.

+ **Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?**
Subscribe by product category here – CCNs are published for spare parts and software.


Showing results 1 - 3 of 3

888-0070-C	XDR-500 Pro Bag	Subscribe
------------	-----------------	------------------

Subscribe to CCNs

Select a product area to subscribe to CCNs for equipment and software.

SEARCH & SUBSCRIBE MY SUBSCRIPTIONS

<  **Change control notifications**

Are you looking for resins, reagent kits, cell culture media, other chemical products, cell bags, flow kits, ReadyToProcess columns, or other consumables? Search by product code or product name. See examples below. When starting a CCN subscription, a subscription to Global CCN will automatically be added to your account. To find Global CCN on My Subscriptions tab/Change Control Notifications, select "Sort by product code" and then scroll to find category Global CCN.

search for e.g. MabSelect, CB0010L11-11, 17051005, RTPUFP-300-E-65S, 888-0070-C, SH31039.02

Search for custom products. Tick the box and search by complete product code only. For custom HyClone products, please contact Hyclone.Changenotice@cytiva.com.

+ Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?
Subscribe by product category here – CCNs are published for spare parts and software.

- Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?
Subscribe by product category here – CCNs are published for spare parts and software.

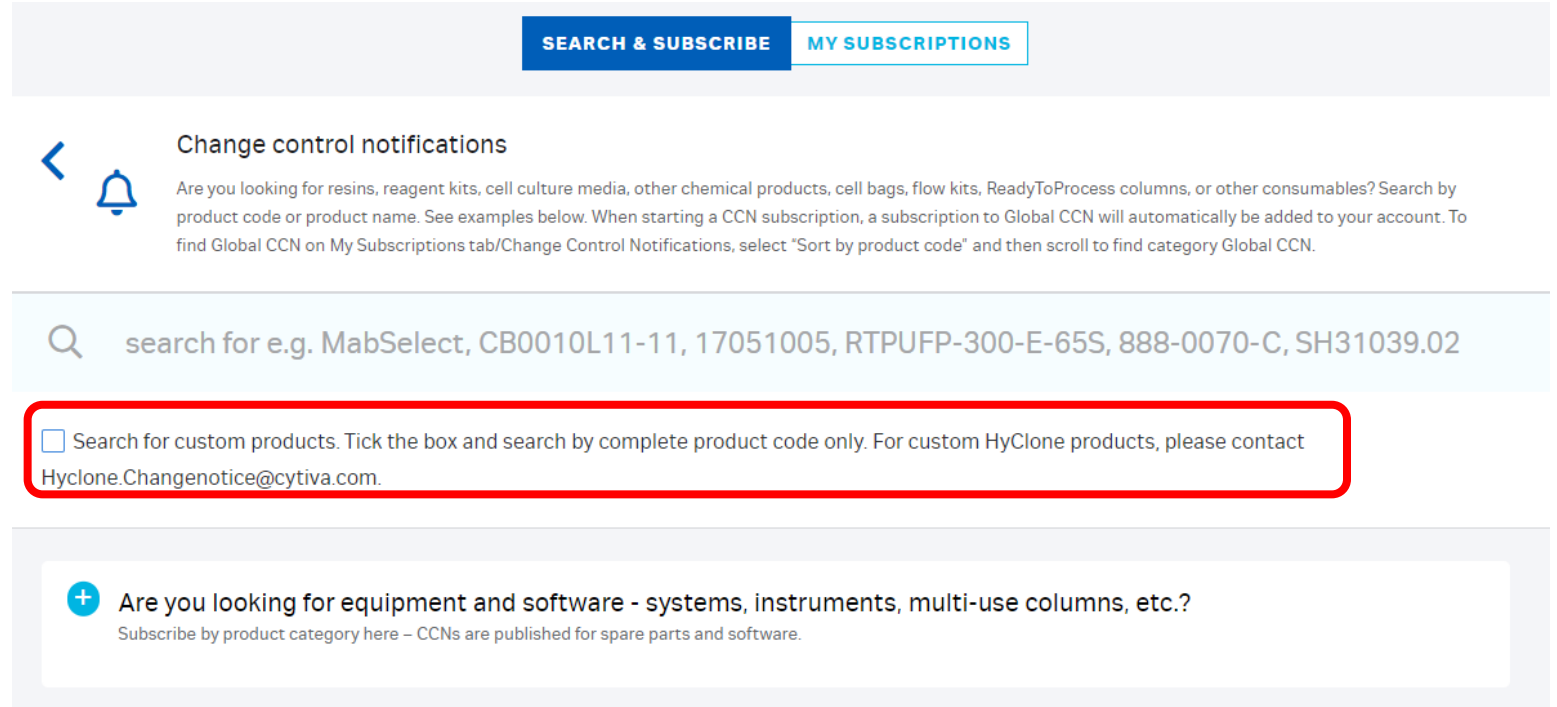
Amersham ImageQuant	Subscribe
AxiChrom columns	Subscribe

Subscribe to CCNs


To search for custom products, check the box marked in red.

Please note that subscribing to CCNs for custom products requires a full product code (i.e., no partial search results are provided.)

CCNs for custom HyClone products are available on the website, but you will need to contact Hyclone.Changenotice@cytiva.com to start your subscription.



SEARCH & SUBSCRIBE MY SUBSCRIPTIONS

<  **Change control notifications**

Are you looking for resins, reagent kits, cell culture media, other chemical products, cell bags, flow kits, ReadyToProcess columns, or other consumables? Search by product code or product name. See examples below. When starting a CCN subscription, a subscription to Global CCN will automatically be added to your account. To find Global CCN on My Subscriptions tab/Change Control Notifications, select "Sort by product code" and then scroll to find category Global CCN.

🔍 search for e.g. MabSelect, CB0010L11-11, 17051005, RTPUFP-300-E-65S, 888-0070-C, SH31039.02

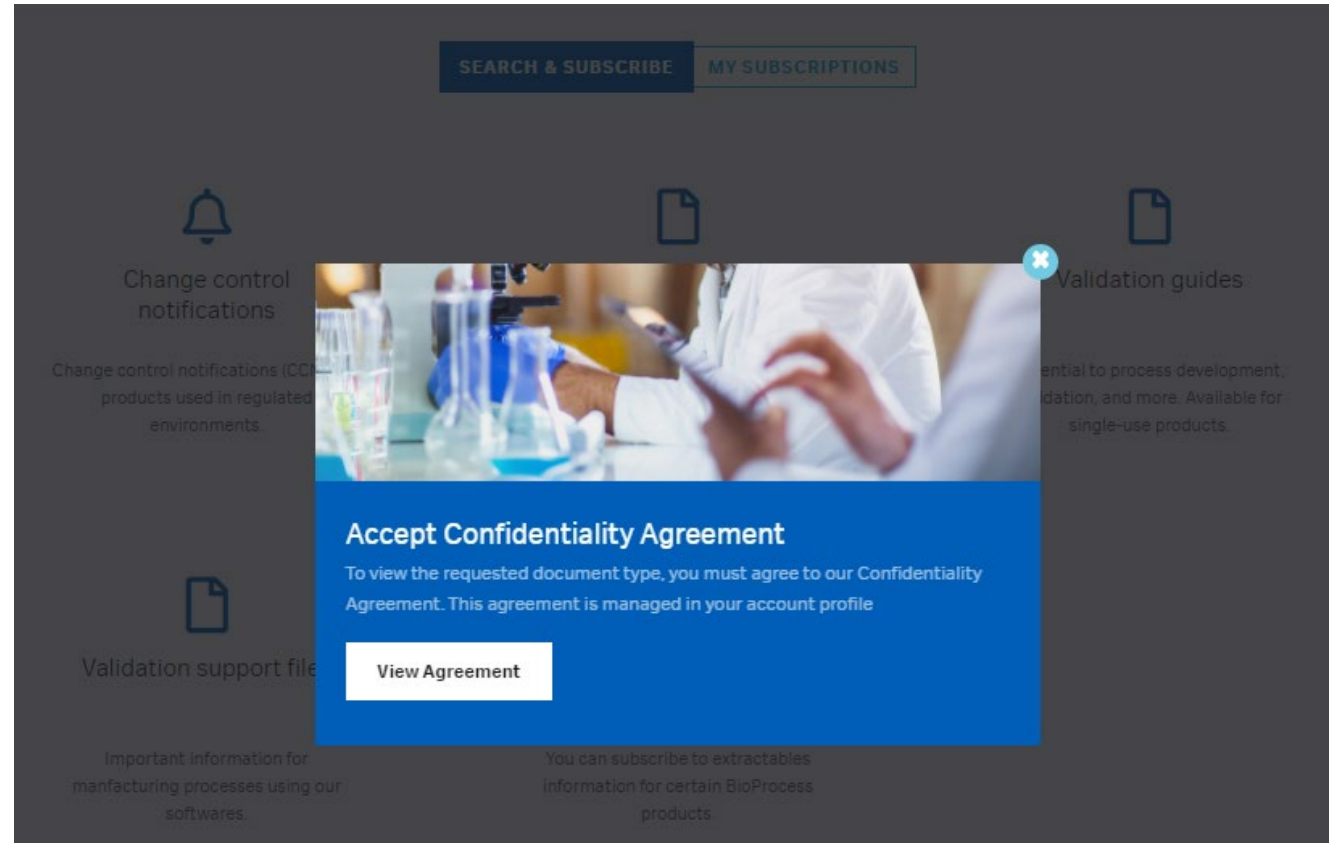
Search for custom products. Tick the box and search by complete product code only. For custom HyClone products, please contact Hyclone.Changenotice@cytiva.com.

+ **Are you looking for equipment and software - systems, instruments, multi-use columns, etc.?**
Subscribe by product category here - CCNs are published for spare parts and software.

Confidentiality agreement

When you request your first subscription to regulatory support documentation, you will be prompted to accept our confidentiality agreement. Please note that CCNs do not require signing a confidentiality agreement.

To review and accept the confidentiality agreement, click ***View Agreement.***

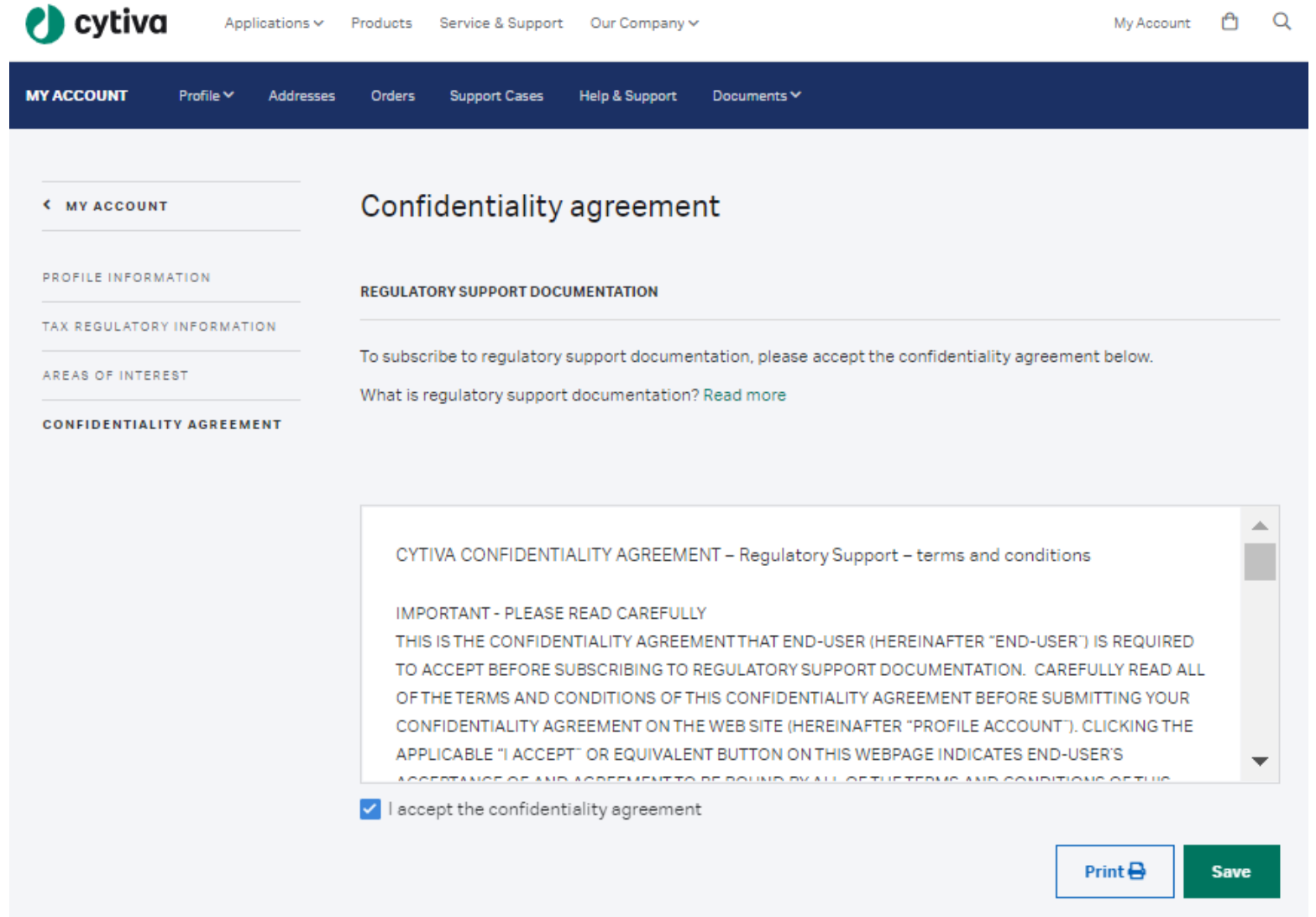


Confidentiality agreement

Select that you accept the confidentiality agreement and click **Save**.

The agreement is valid for one year. After one year, you will receive an e-mail to renew your agreement. You will also be prompted to renew the agreement online upon logging in to Cytiva.

When your agreement expires, you will still receive notifications for your regulatory support documentation subscriptions. However, you will not be able to access the files until you renew your agreement online.

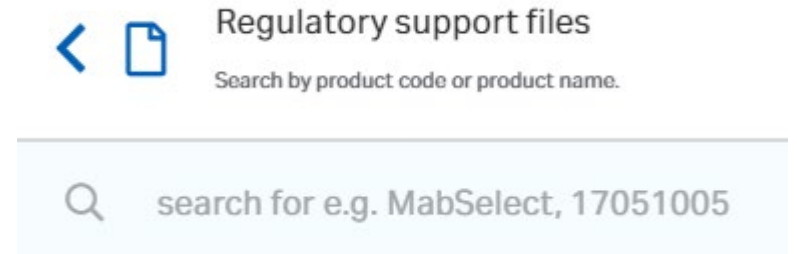


The screenshot shows the Cytiva website's 'MY ACCOUNT' page. The top navigation bar includes the Cytiva logo, 'Applications', 'Products', 'Service & Support', and 'Our Company'. The 'MY ACCOUNT' section has a sub-menu with 'Profile', 'Addresses', 'Orders', 'Support Cases', 'Help & Support', and 'Documents'. The main content area is titled 'Confidentiality agreement' and is under the 'REGULATORY SUPPORT DOCUMENTATION' section. It contains the text: 'To subscribe to regulatory support documentation, please accept the confidentiality agreement below. What is regulatory support documentation? [Read more](#)'. Below this is a scrollable box containing the text: 'CYTIVA CONFIDENTIALITY AGREEMENT – Regulatory Support – terms and conditions' followed by 'IMPORTANT - PLEASE READ CAREFULLY' and a paragraph of terms and conditions. At the bottom of the scrollable box, there is a checked checkbox and the text 'I accept the confidentiality agreement'. At the bottom right of the page, there are two buttons: 'Print' and 'Save'.

Subscribe to regulatory support documentation

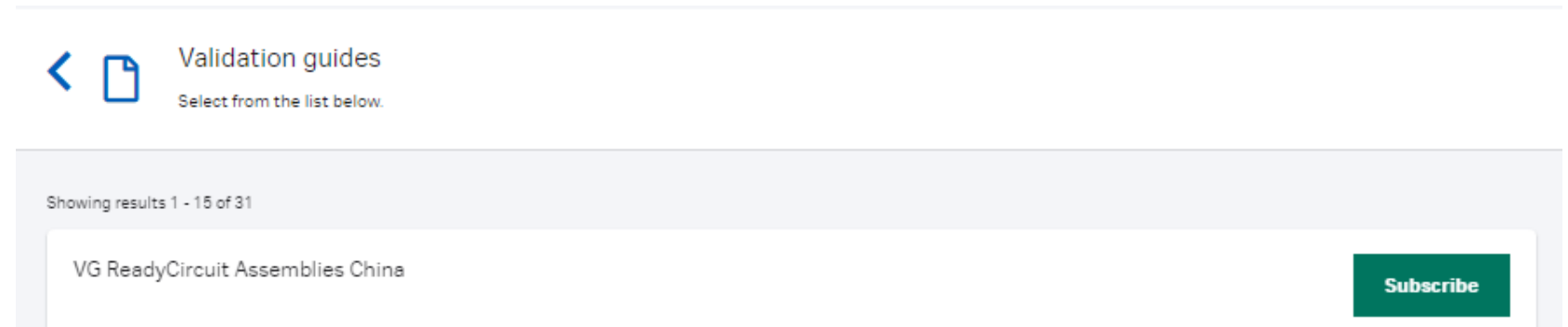
Regulatory support files

Search a product code or product name to start your subscription.



Validation guides, validation support files, and extractables information

Subscribe to these documents by selecting from the options listed.



Subscribe to regulatory support documentation

When you subscribe to regulatory support documentation for the first time, our support team will review and approve your request. This process generally takes two business days to complete.

You will see an online notification while your request is being reviewed, and you will receive an e-mail once your request is approved. Once completed, you will be able to subscribe to most regulatory support documentation right away.

NOTE: Some subscriptions have an additional approval step due to the sensitive information they might contain. You will be notified online if your request requires additional approval. This step is also completed by our support team and you will receive an e-mail once your request is approved.

The screenshot shows a user account interface. At the top, a dark blue navigation bar contains the text 'MY ACCOUNT' and several menu items: 'Profile', 'Addresses', 'Orders', 'Support Cases', 'Help & Support', and 'Documents'. Below this is a green notification banner with a checkmark icon and the text: 'You have a pending subscription to RSF MabSelect, you will be notified when we have approved the subscription.' Below the notification is a section titled 'Regulatory support files' with a search icon and the text 'Search by product code or product name.' A search bar contains the text 'mabselect'. Below the search bar, it says 'Showing results 1 - 6 of 6'. A table of results is shown with the following data:

Product Code	Product Name	Status
17519904,	RSF MabSelect	Subscribed ✓
17519906,		
17519921,		
17519903,		
17519902,		
17519922,		
17519901		

View your active subscriptions

Go to **My Subscriptions** and select the document type of the subscription you want to view.

On this page you may also export a list of all your current subscriptions.

The screenshot shows a user interface for managing subscriptions. At the top, there are two tabs: 'SEARCH & SUBSCRIBE' and 'MY SUBSCRIPTIONS'. The 'MY SUBSCRIPTIONS' tab is highlighted with an orange border. Below the tabs, there is a button labeled 'Export a list of all current subscriptions' with a download icon, also highlighted with an orange border. The main content area displays five subscription categories, each with a document icon and a description:

- Change control notifications**: Change control notifications (CCNs) for products used in regulated environments.
- Regulatory support files**: Essential to process development, validation, and preparation of standard operating procedures.
- Validation guides**: Essential to process development, validation, and more. Available for single-use products.
- Validation support files**: Important information for manufacturing processes using our softwares.
- Extractables information**: You can subscribe to extractables information for certain BioProcess products.

E-mail notifications

Change control notifications

You will receive a single e-mail when a CCN you subscribe to is published, even if the CCN covers multiple products. Each e-mail lists all of the affected products that you subscribe to.

Regulatory support documentation

You will receive an e-mail when a document that you subscribe to is updated.



Cytiva and the Drop logo are trademarks of Global Life Sciences IP Holdco LLC or an affiliate.
BioProcess, Hyclone, and MabSelect are trademarks of Global Life Sciences Solutions USA LLC or an affiliate doing business as Cytiva.

©2022 Cytiva

All goods and services are sold subject to the terms and conditions of sale of the supplying company operating within the Cytiva business. A copy of those terms and conditions is available on request.
Contact your local Cytiva representative for the most current information.

For local office contact information, visit [cytiva.com/contact](https://www.cytiva.com/contact)